



evoqua
WATER TECHNOLOGIES



AFTERSALES SUPPORT ELECTROCATALYTIC PRODUCTS



LIFE-CYCLE SERVICES

At Evoqua Water Technologies, we work in partnership with our customers to ensure the uninterrupted and optimal operation of CHLOROPAC® and CAPAC® systems. Our unique blend of skills, expertise and knowledge, built up over 40+ years of industry experience, enables us to provide the level of service that our customers demand and have come to expect.

Our aim is to exceed customer expectations by providing a full and comprehensive range of tailored lifecycle support services to ensure that our electrochlorination and Impressed Current Cathodic Protection (ICCP) systems continue to operate efficiently and reliably in the field.

We provide:

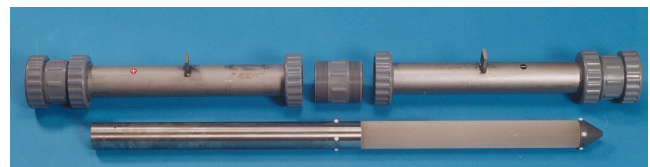
- Full product support & replacement part supply (including non-Evoqua anode replacements)
- Plant upgrade and retrofit
- Large off-the-shelf stock of spare parts
- Service contract and scheduled Planned Preventative Maintenance (PPM) including 24-hour response programs if required
- System commissioning carried out by factory trained engineers
- Fast response and access to a global network of multi-disciplined engineers
- Technical help and assistance from a company which has been developing anodes and their applied solutions in electrochlorination and cathodic protection for over 40 years
- Easily contactable sales and technical support world-wide via named persons by email or telephone
- On-site inspection & survey services
- Extended warranty plans
- Technician and operator training - on-site or classroom based

Replacement & Spare Parts Supply

Globally, Evoqua Water Technologies supplies a wide range of replacement spare parts for CHLOROPAC and CAPAC systems.

Spare parts centres located in the UK, USA, and Singapore hold substantial stocks of genuine CHLOROPAC and CAPAC system parts to allow us to react to customer needs in a timely fashion. Your local distribution centre will be happy to provide you with details of availability and advice on any particular items or requirements you may have.

We know how much our customers rely on the supply of a clean and reliable water source and recognise the importance of this to their business, which is why the parts we supply are designed and manufactured to meet stringent quality requirements.





Maintenance & Support

Our team of highly trained and skilled engineers can provide maintenance solutions designed to ensure the correct functioning of your system and other ancillary equipment.

Full Planned Preventative Maintenance programs (PPM's) are available and, where required, can be tailored to meet individual customer or industry specific requirements.

As our customers already appreciate, PPM is invaluable in ensuring the continued safe, efficient, and reliable operation of any plant-based asset, and CHLOROPAC® and CAPAC® systems are no exception. Evoqua can provide the necessary level of cover you require by either assisting with, or taking on the full responsibility, for this function.

Often, the maintenance of equipment and associated inspections are regarded as an unnecessary "add-on" cost, but at Evoqua, we recognize the value and savings that properly constructed and effected maintenance programs can provide to our customers:

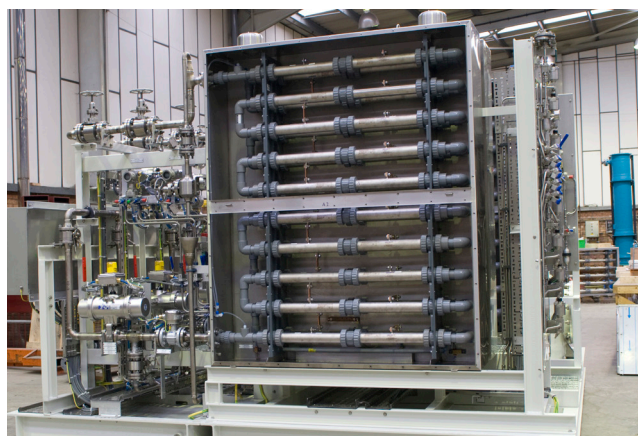
- Assurance that the system will continue to perform as originally specified and in accordance with any statutory requirements
- Preventative maintenance reduces unforeseen costs and maximises safety and efficiency
- Minimise downtime
- Minimise the expense of emergency repairs
- The opportunity for on-site training

Retrofit Refurbishment & Upgrade

The retrofit (refurbishment and modification) or upgrade of existing installed equipment is often a practical and viable way of extending a system's useful life, and can offer a lower cost alternative to full replacement.

System refurbishment can save on lifecycle running costs, ease operation and improve the general equipment performance of most older plants. Evoqua Water Technologies has a wide and extensive experience of providing this service specifically tailored toward the following key areas:

- Electrolyzer, cell and anodes replacement or upgrade
- Replacement hardware (storage and de-gas vessels, transformer/rectifiers, pipe work and valves, other systems)
- Automation, PLC control systems, HMI and other graphics packages, and instrumentation
- Conversion and capacity upgrades
- On-site system surveying
- Commissioning or recommissioning of previously non-operational systems





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